

We're looking for qualified and passionate Assistant Team Lead – IT (Network and System Security) – (Re-advertised)

Want to work for one of the largest charities of its kind in Africa? Are you a tech-savvy individual with a passion for making a difference? Are you eager to bring your IT expertise to support charitable initiatives in Africa? Does it sound like we're talking about you... then keep reading!

About us

The School of St Jude is a pioneering leader in charitable education within Africa. Every year we give 1,800 students with free, quality education, 100's of graduates with access to higher education and provide more than 20,000 government school students with quality teachers. St Jude's is funded by generous supporters from around the world who make our mission of giving bright, poor Tanzanian students a free, quality education possible.

Who you are

- A detail-oriented individual with a strong problem-solving mindset
- Excellent communication skills, both verbal and written
- Ability to work under pressure and handle multiple tasks efficiently
- Enthusiastic about staying updated with the latest technology trends and advancements in the IT field
- Ability to learn new technologies and concepts quickly
- Strong customer service, interpersonal, and communication skills
- You go to sleep at night dreaming about optimizing systems and enhancing cybersecurity measures

What you'll do

- Act as the primary point of contact for all networking and system security matters within the organization
- Perform routine maintenance, monitoring, and troubleshooting of network infrastructure and security systems
- Provide advanced technical support related to network connectivity, firewalls, VPNs, and endpoint security
- Collaborate with Team Lead – IT/HOD - IT to implement and support secure infrastructure upgrades and system integrations
- Continuously monitor, analyze, and respond to security threats and vulnerabilities across all systems
- Assist in planning and executing improvements in network performance and cybersecurity posture
- Maintain strong collaboration with internal teams and external stakeholders to support security initiatives
- Achieve Key Performance Indicators (KPIs) such as system uptime, incident response times, and compliance metrics
- Develop and implement strategies to meet project and security objectives efficiently and effectively
- Ensure clear communication and coordination throughout the lifecycle of network and security-related projects

What we're looking for

- Bachelor's degree in Computer Science, Information Technology, Telecommunication Engineering, Computer Engineering, or a related field
- Minimum of 4 years of experience in Network and System Administration roles
- MTCNA and MTCRE certifications are advantageous; CCNA/CCNP or CompTIA Network+ would also be valuable
- Strong hands-on experience with MikroTik and Ubiquiti (Unifi) network configurations, firewall rules, VLANs, VPNs, and QoS
- Proven experience in designing, maintaining, and securing LAN/WAN infrastructure—particularly across multi-campus environments—with strong proficiency in conducting IT security audits, performing risk assessments, and implementing effective access controls.
- MikroTik and Domain Controller environments
- Strong working knowledge of Windows Server (AD, DNS, DHCP, GPO) and Linux-based systems
- Experience with email systems (MS Exchange, M365), cloud platforms (Azure/Google Workspace), and endpoint management tools
- Skilled in network monitoring tools (e.g., PRTG, The Dude, SolarWinds), troubleshooting, structured cabling, and documenting network topology. Excellent communication and report-writing skills, with an ability to translate technical issues to non-technical staff
- Demonstrates professionalism, integrity, confidentiality, and a strong spirit of teamwork, with a genuine passion for technology and continuous learning
- Prior experience in an educational environment is an added advantage, particularly in managing needs such as student access control, content filtering, and BYOD policies.

Why us

- The opportunity to use your talents and expertise to fight poverty through education and make a positive impact in Tanzania
- Join a flexible and supportive community of international and local employees





- Ample opportunities for career progression and development
- Mid-morning tea and lunch (during working days)

Are you interested?

Send your cover letter and an up-to-date Curriculum Vitae to recruitment@schoolofstjude.co.tz (subject line **MUST** include the reference number: **TSOSJ/HR/IT/08/01/25**)

Applications close on **10th August 2025**, only shortlisted candidates will be contacted.

DISCLAIMER:

PLEASE BE AWARE OF FRAUDULENT ACTIVITIES IN JOB ADVERTISEMENTS AND RECRUITMENT PROCESS. THE SCHOOL OF ST JUDE DOES NOT REQUEST PAYMENT AT ANY STAGE OF THE RECRUITMENT PROCESS INCLUDING THE OFFER STAGE. ANY PAYMENT REQUESTS SHOULD BE REFUSED AND REPORTED TO LOCAL LAW ENFORCEMENT AUTHORITIES FOR APPROPRIATE ACTION.